

Public Association
„Narodna Dopomoha”
Annual Report
2008

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INTRODUCTION

When in 1993 the NGO "Narodna Dopomoha (People's Aid)" started its activities in Chernivtsi in the field of provision of social services to socially vulnerable people, we met many difficulties on our way. The first sprouts of confidence and sustainability emerged with support of our Austrian partners, including non-governmental organization "Volkshilfe Austria". In cooperation with "Volkshilfe Austria" we have implemented many serious projects aimed at improvement of lives of vulnerable social groups in Chernivtsi and in Ukraine. And so we gained recognition at local, national and international levels. Today the organization works closely with the Department of Labor and Social Protection of the Chernivtsi City Council to support and reintegration of homeless and poor people in Chernivtsi, with the Ministry of Labour and Social Policy of Ukraine to improve legislation environment for homeless and disabled people, and with international partners and donor organizations.

Successful experience of "Narodna Dopomoha" in work with homeless people is today replicated to the other regions of Ukraine. In 2005 affiliate organization "Narodna Dopomoha – Kyiv" appeared in Kiev, which is successfully implementing projects in the field of social work with street homeless in the capital of Ukraine. In 2007 a local NGO "Narodna Dopomoha – Lviv" started in Lviv from street work with the homeless people.

ACTIVITIES DESCRIPTION 2008:

Re-socialization Center for the homeless

This activity began with the 2003 year and continues to develop providing support and reintegration to homeless people and at-risk groups in the city of Chernivtsi. In 2008 its services were financially supported by the Chernivtsi City Council, NGO Volkshilfe Austria and National bank of Austria. Target group - homeless people over 18 who have no housing. The purpose of the facility is to return homeless individuals to normal life through provision of social, healthcare, information and other services.

During 12 months of 2008 the Center for homeless serviced 105 homeless people, of which 5 elderly persons, 5 disabled persons, 3 released from prison. Overnight services were provided to 83 persons, food - to 56 persons, and clothing to 35 homeless persons. 15 homeless people have got employment while staying at the Centre.

Center of Registration homeless citizens

This facility works since 2006, and is the first NGO facility to deal with registration of homeless people & renewal of their documents in Ukraine. Before opening Registration Centre, legal consultation in registration and assistance in the renewal of documents was part of the Re-socialization Center of Narodna Dopomoha.

In 2008, the work of Registration Center was partly financed by the Chernivtsi City Council, as well as from private contributions.

In 2008, the Registration Center registered 141 person as homeless, registered at the Center's address 76 persons, and renewed identity documents for 29 persons. The Center's clients in 2008 were 145 persons, of whom the majority (42 people) were found by the social service patrol of Narodna Dopomoha in the streets. All the rest of clients were sent from the organs of internal affairs (22 persons) and from the local & regional social institutions (22).

Social Patrol and Meals-on-Wheels.

The social patrol activity is street social work, joined by distribution of free meals for the homeless who live on the streets of the city. During social patrolling the homeless receive information and advice to address the complex situation of homelessness and referred to the relevant social institutions. Any homeless person can get meals during Meal-on-Wheels without presenting documents. The only condition for receiving food is sober & non-aggressive state. Street social workers inform homeless people about services of the Re-socialization & Registration Centers of Narodna Dopomoha, and distribute materials on healthy lifestyle and alcohol addiction.

The activity was financed with support of the Chernivtsi City Council and private donations.

In 2008, there were in 3419 portions of hot meals distributed among the homeless rough sleepers, and street social patrol was conducted twice a week (Tuesdays and Fridays) all year round.

Mobile service of transportation of people with disabilities “Social Taxi”

During the 2007-2008, the project "Socio-economic enterprise for people with disabilities was implemented, supported by the NGO Volkshilfe Austria and financed by the Federal Ministry of Social Welfare and Consumer Protection of Austria.

The project goal was to enhance professional integration and mobility of disabled people, creating a social-economic enterprise offering transport services for disabled in Chernivtsi and Lviv. The project target group included persons with disabilities using wheelchairs, crutches or walkers, and have no own vehicle and require the services of transportation.

During 2008, the service transported 944 people with disabilities, including 687 women. Six working places for disabled were created as dispatchers of the Social Taxi.

Public Soup Kitchen

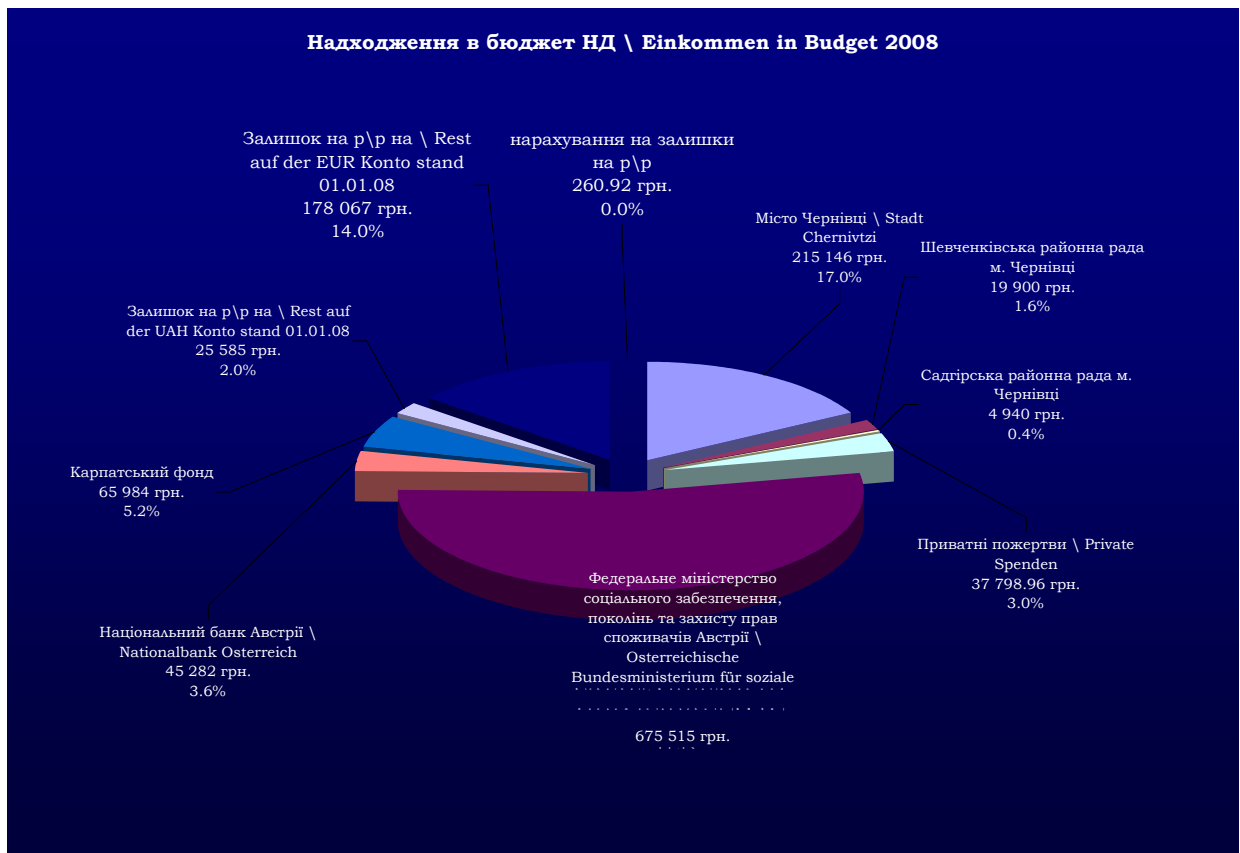
This activity included the preparation and distribution of a daily three-course dinners for poor citizens of Chernivtsi, which started from in 1999. During ten years, thanks to funding Chernivtsi city council and Volkshilfe Austria, Narodna Dopomoha greatly contributed to improving nutrition of the poor elderly, disabled people, families with many children. From January to May 2008, 380 meals were prepared and distributed in Sadgirsky districts of the city, 1802 portions distributed in and Shevchenkivskyi district of the city, totally costing 24839 UAU.

Unfortunately, since June 2008, because of imperfections in the Ukrainian tendering legislation, this activity had to stop.

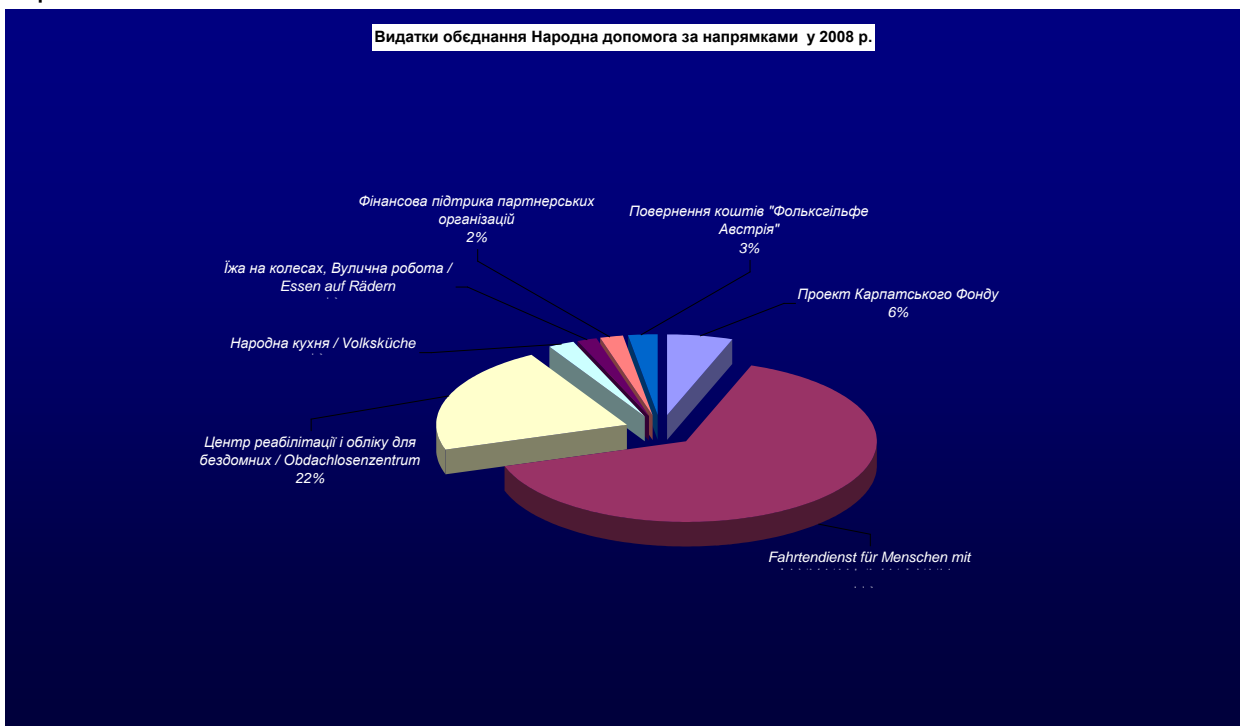
Narodna Dopomoha is looking for private donors to help to renew the activity of meals for poor people.

FINANCES

Income 2008



Expenditures 2008:



CONTACT ADDRESS & BANK REQUISITES:

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Web site: www.homeless.net.ua

Bank: Central Branch Prominvestbank

Account UAH 26003301825740

Account EUR 26003301825740 / 978

MFO 356163

ID 22838028

or

Chernivtsi Branch Privatbank

Account UAH 26002051600408

Account EUR 26002051604181

Account USD 26000051606501

MFO 356282,

ID 22838028

PHOTO FACTS



Mobile service of transportation of people with disabilities "Social Taxi"



Distribution of meals for the poor & homeless people



Places of homeless people "settlements" visited by street social workers



Volkshilfe Director, Erich Fenninger & Coordinator Ukraine, Vitali Bodnar with the Mayor of City of Chernivtsi, Mykola Fedoruk in Chernivtsi, June 2008



Narodna Dopomoha in 3 cities of Ukraine – Chernivtsi, Kyiv and Lviv on a map of Ukraine