

# **Public Association**

## **„Narodna Dopomoha - Kyiv”**

# **Annual Report**

# **2008**

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## **Introduction**

Kiev city public organization "Narodna Dopomoha (People's Aid)-Kyiv actively works towards protection of rights and social support of excluded groups (poor & homeless people) in Kiev since 2006.

Nowadays the organization is implementing an innovative project with the involvement of unemployed and homeless citizens. Since September 2008, street vendors – people on the sidewalks of life - distribute street papers on the streets of Kyiv and therefore get a real opportunity to earn a living and take the first step of return to society.

The organization also operates in the niche of street social work (social patrolling and "Meals on Wheels", distribution of hygiene packs, provision of information, advice and basic social services to rough sleepers in the streets of Kyiv), involving local resources (collection of used clothes among the local population).

Much attention is paid to the solution of problem of low awareness on the successful experience of social integration and socially-excluded groups in Ukraine. Exchange of experience between Ukrainian stakeholders in the field of work with homeless people and other socially-excluded groups is an important activity area of our organization. The aim is to collect and share existing Ukrainian experience and to adapt innovative European experience in Ukraine to find solutions to social problems in the country. Thanks to this initiative, a national Working Group has been created that participates in the development of legislation concerning social work with the homeless people, and other innovations such as social enterprises, etc.

To improve the quality of services for homeless people, "Narodna Dopomoha - Kyiv" cooperates with the local social facilities for the homeless & other socially-excluded groups.

## **Summary of major activities in 2008**

### **Street paper for socially-excluded people**

Street newspaper "People's Aid", a social project aimed at returning the poor and homeless people in society. From September 2008 on the streets of Kyiv circulated edition of street newspapers, through which people on the sidelines of life have a real opportunity to earn a living and take the first step of return to society. Activities to establish street newspaper is supported by the Government of the Netherlands and Dutch NGOs.

### **Street Work & Meals on Wheels**

Street Work includes provision of information, consulting and other basic social services (distribution of hygiene supplies and warm clothes), and provision of first aid to the street homeless people. The aim of this work is to support people in improving their crisis situation of homelessness.

Distribution of free hot meals for the homeless living on the streets of Kyiv, was carried out during cold season (late autumn-winter-early spring).

### **Collection and distribution of used clothing**

During street social work carried out activities to collect clothes from the public, to replenish the bank's clothing.

### **The "Ukraine-Poland exchange experience to develop joint solutions to integrate socially isolated groups**

This project, supported by the International Renaissance Foundation (IRF) was aimed at experience exchange between Ukrainian NGOs in the work of socially-excluded groups, development of practical ways to implement the successful experience of European (Polish) NGOs in the Ukrainian context and distribution of knowledge and solutions among professionals of social work in Ukraine.

*Further read more information about the above activities.*

## **Street paper for socially-excluded people**

### **“A hand of help not a hand out”**

Street newspaper "Narodna Dopomoha" is a social project aimed at returning the poor and homeless people into society. From September 2008 there are socially-excluded people (homeless, poor people) distribute street paper on the streets of Kyiv. This helps people on the sidewalks of life to get a real opportunity to earn a living and take the first step of return to society. Creation of street paper is a project supported by the Government of the Netherlands (MATRA programme) and the Dutch NGOs (Emmaus & Tussenvoorziening).

The project is about providing employment (meaningful occupation) opportunity to socially-vulnerable groups (homeless, at-risk, long-term unemployed) in Kiev through professional activation, using the principle of self-help and providing them the right to be heard by society. Street paper gives not only to earnings for the poor and homeless people, but also describes lives of the poor and homeless people, and draws public attention to the problems of homelessness and poverty, providing opportunity for the public to hear the voice of the disadvantaged. This must decrease the social distance between the poorest people and active community.

In 2008, there were 3 issues of street paper out. Sections of the newspaper cover social and cultural issues and contain information about social organizations that operate in the city, legal advice, talk about the international experience of solving social problems and more. Volunteers disseminate information on the street paper among the local social facilities.

Currently we are developing social advertising concept, which aims to promote tolerance to the problems of homeless and social excluded people and reduce social distance between the poorest people and communities. We hope that information campaign will attract the attention of the local community to the problem of homelessness and social exclusion, and will promote the breaking of negative stereotypes of society towards homeless people.

### **Street Work and Meals-on-Wheels**

Street social workers provide information, consulting and other basic social services (distribution of hygiene supplies and warm clothes) and first aid to the street homeless people (rough sleepers).

Distribution of free hot meals (Meals-on-Wheels) for homeless, living on the streets of Kyiv held in winter, starting from 2006. In 2008, meals-on-wheels service was carried out 2 to 3 times a week. This work was conducted in cooperation with the municipal night shelter for the homeless (House of Social Care) of the Department of Social Protection of the Kyiv City State Administration that provided hot meals for Meals-on-Wheels activity.

All in all, during cold season of 2008, 56 homeless persons were reached out on a constant basis by social workers. 47 persons got street work services (meals, clothes, information, consultations, medical aid, hygiene supplies), out of whom 35 men and 12 women. 300 hot meals, donated by the municipal night shelter, were distributed among the homeless clients.

### **Collection and distribution of used clothes**

All year round Narodna Dopomoha collects clothes from the local community to distribute it among those in need. In order to distribute this information in the community, we place announcements in the local newspapers. There are some people who have given away their used clothes more than once and they inform their fiends, neighbors and colleagues at work.

The most needy items are warm clothes, warm underwear, mittens, scarves and, especially, footwear.

In 2008, more than 300 kg of used clothes was distributed among the homeless and poor clients of Narodna Dopomoha.

## **Experience exchange Ukraine-Poland**

In 2008, the project "Ukrainian-Polish experience exchange to develop common solutions to integrate socially isolated groups" was implemented, supported by the IRF (Soros Foundation) in Ukraine. The problem addressed by the project was a small number of organizations that work with socially-marginalized groups (homeless, released from prisons, addicted, long-term unemployed) in Ukraine, related to the problem of lack of information on successful experience of social integration of such groups. The project activities also addressed the lack of expert analysis of the ways and possibilities of adapting the best practices of European (Polish) NGOs in Ukraine. Therefore, the project was aimed at exchange of experience between Ukrainian NGOs in the work of socially-excluded groups, development of practical ways to implement the successful experience of Polish NGOs in the Ukrainian context and distribution of knowledge and solutions among professionals of social work in Ukraine.

The project goal was achieved because the project provided an opportunity to gather current Ukrainian experience and bring it to the search of the innovative adaptation of European (Polish) experience in Ukraine. The project resulted in improved awareness and experience exchange between Ukrainian and Polish NGOs that work with homeless people; in better contacts between Ukrainian and Polish NGOs; and in creation of a national Group of Experts participating in development of Ukrainian legislation on homeless services.

Project partners Ukrainian NGO that work with homeless people from Kyiv, Lugansk, Odessa, Lviv and Chernivtsi. The Polish partner organization is Barka Foundation of Mutual Aid.

## **Contacts**

Kiev city public organization "Narodna Dopomoha - Kyiv"  
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Web-site: [www.nardop.org.ua](http://www.nardop.org.ua)  
Web-site Street Paper: [www.gazeta.nardop.org.ua](http://www.gazeta.nardop.org.ua)

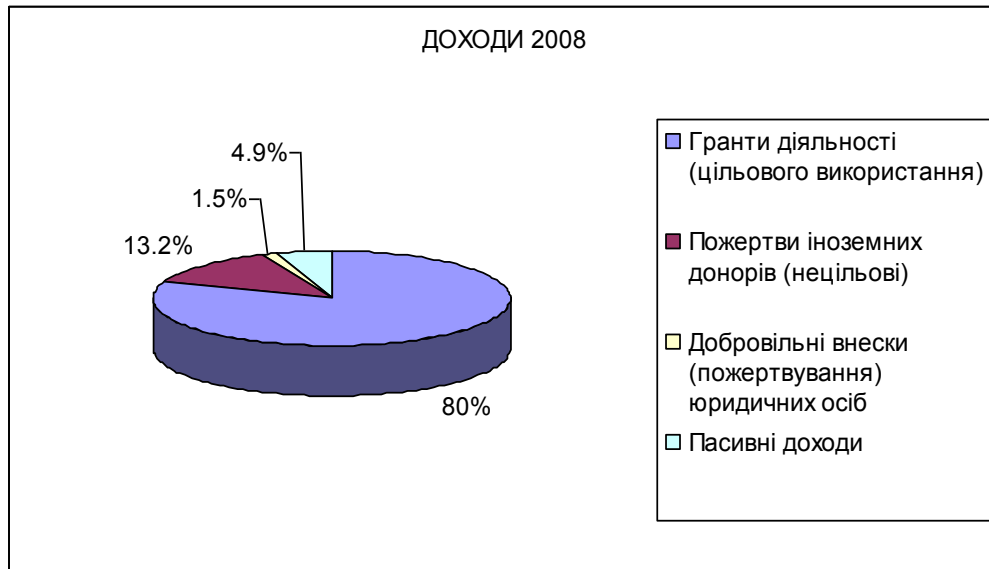
## **Bank Requisites**

Acc. n. 26008021666551 at the Kiev branch of the AKB Ukrsootsbank,  
MFO 322012, EDRPOU (reg. id. code) 33829843.

# Finances

## INCOME & EXPENDITURES 2008

INCOME 2008 (461087 UAH )	%
Program grants (purpose-targeted donations)	80%
Donations international donors (not program grants)	13.2%
Contributions (charity) from legal bodies	1.5%
Passive income	4.9%
	<b>100%</b>



EXPENDITURES 2008	%
Social work with low-income people (homeless, poor, disabled)	45%
Experience exchange in Ukraine: publications, trainings for social workers	29%
Coordination, accounting, audit	19%
Administrative costs (communication, bank, office)	4%
Maintenance	3%
	<b>100%</b>



# Photo facts



Street Paper is distributed in Kyiv by homeless and socially-excluded people from September 2008



Homeless person who tries to earn her living by selling street paper

Homeless woman gets counseling and free meals from Meals-on-Wheels service



**Giving away used clothes & hygiene items for those in need during street work**



**Meals-on-Wheels: distributing hot meals for homeless people**