

*We help the most vulnerable individuals to enrich Ukrainian society with Democracy and Hope*

# Public organization

## Narodna Dopomoha – Kyiv

### (People's Aid - Kyiv)

# Annual Report

## 2009

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### Introduction

#### **“People’s aid” – we help!**

Public organization “Narodna Dopomoha - Kyiv” was founded by Chernivtsi People Association “Narodna Dopomoha”. Its activity started in June 2006 with protection and support of socially excluded people groups.

The organization works in the niche of social work with homeless people: street social work (social patrolling and “Meals on the Wheels”, distribution of hygienic packages, informational, consultation and basic social services, used clothes collection in community), and promotion of integration into society of the homeless, risk-groups & long-term unemployed by their professional activation – street paper distribution – and a possibility to earn an income for the poor people.

In 2009 organization implemented innovative project on employment of unemployed and homeless people **A hand of help not a hand out:** empowerment of socially excluded people in Kyiv by their professional activation and self-help. Thanks to the street paper which sold on Kyiv's streets, socially excluded people had a real opportunity to earn a living and take the first step for reintegration in society. Street paper is not only tool of earning for poor and homeless people. The fight against poverty is not only about unemployment, but about giving a voice to these people. It is about a reduction of a social gap between the poorest people and a broader community.

Since October 2009 the first stage of new project **Vocational integration: Innovative ways of the social inclusion of the homeless in Ukraine** started. The pilot project implemented in three selected Ukrainian cities (Chernivtsi, Lviv and Kyiv). The project main objectives are design and implementation of vocational integration program for homeless people on the base of social-economical workshops and improvement of knowledge of representatives of governmental and non-governmental organizations of Ukraine in regard to the Austrian experiences in the field of the social inclusion with focus on homeless, including at-risk groups by means of their vocational integration. The main project results will be seen during 2010 and 2011.

### **Social project "Street paper "Narodna Dopomoha"**

#### **„The paper for worthy and indifferent"**

During 2009 the implementation of social project "Street paper "Narodna Dopomoha" continued. Project is realized with financial support of the MATRA Programme of the Netherlands and Dutch NGOs Tussenvoorziening and Emmaus. The project aims are integration of socially vulnerable groups (homeless, at risk, long-term unemployed) in Kyiv through their vocational activation, using the principle "help to selfhelp", raising the community awareness to the problem of homelessness and social exclusion, the promotion of fight with negative stereotypes for socially excluded people in society.

The project is aimed at empowerment of socially excluded groups (homeless, vulnerably housed, & long-term unemployed) in the city of Kyiv through their professional activation, applying the principle of self-help and by giving them a voice in the media & the society.

The project activities have included creation of the street paper enabling the socially-excluded to earn an income; facilitation of their integration through social support and self-help principle; campaigning on their behalf; and transfer of know-how with the Dutch partner organisations.

In 2009 the 9 issues of street paper were issued. During this period, 63 candidate street vendor have been instructed and trained on street paper sale. But not all of them were able to sell newspapers on the street. In practice, the most successful sellers are those who have been participate in rehabilitation programs in the relevant centers, and were supervised by social workers. The sale of street paper gives them possibility to renovate lost professional skills and to earn money during the search of job.

The information campaign was held in Kyiv subway, targeted to draw community attention to problem of homelessness, promotion of tolerance and reduction of a social distance between the poorest people and community.

To inform more people on the concept of street paper, it was periodically distributed for free by volunteers during street celebrations, on fairs, etc.

### **Street work and Meals-on-Wheels**

During the street social patrolling social works reveals homeless people, distributes meals, hygienic packages, necessary urgent medicines among homeless people. In 2009 128 social patrolling were conducted.

During street work the distribution among homeless of free meals (in cold time) and food packages (all year round) was organized on Kyiv streets. 1060 persons got such services during 2009. The goal of this work was the support of homeless clients for improvement of their crisis situation of homelessness.

The total number of homeless people which got street work services is 1331.

During street work the social workers constantly involves street vendors from homeless people who used their services. For some of them it is the only opportunity to earn money necessary for documents renovation and paying shelters services. Unfortunately, some of these people refused to be vendors, because they did not use shelter services and are unable to keep themselves in relevant appearance, so they understand that people will not buy newspapers.

To create the tolerance attitude to homeless people, social workers during street work constantly keep contact and conducted interview with workers of places where recycled materials collected and other citizens. The street paper was very useful for establishing contacts with citizens, during street work street paper issues distributed among them.

### **Collection and distribution of used clothes**

In 2009 our social workers collected used clothes among Kyiv citizens to enlarge bank of used clothes.

Unfortunately, the organization doesn't have enough room for storage of these things. Therefore, we try to be very quick in collecting and distributing things before they get in piles.

During 2009, the used clothes were collected and distributed among 348 persons among whom there are the homeless, the poor and risk groups.

### **Vocational integration: Innovative ways of the social inclusion of the homeless in Ukraine**

This project started at the end of 2009, and is implemented in partnership with the Chernivtsi based NGO "Narodna Dopomoha" and "Narodna Dopomoha - Lviv", under the umbrella of the all-Ukrainian coalition of NGOs "Narodna Dopomoha". Target group: homeless and at-risk groups of three selected cities: Chernivtsi, Lviv and Kyiv.

The project overall objective is enhancing innovative methods for social inclusion of homeless in Ukraine by means of the vocational integration.

The project specific objectives presupposes the improvement of knowledge of representatives of governmental and non-governmental organisations of Ukraine in regard to the Austrian experiences in the field of the social inclusion with focus on homeless, including at-risk groups, and in particular by means of the vocational integration; development and implementing of pilot programs of vocational integration of homeless for the NGOs in the three selected cities (Chernivtsi, Lviv, Kyiv) with support of Austrian experts.

It is expected that one of the project result will be created social – economic workshop on the basis of “Narodna Dopomoha Kyiv” where homeless people and risk group representatives (not competitive in the labor market) would be vocationally integrated. It is planned that the learning workshop will produce decorative candles.

### **Partnership**

The partners of NGO “Narodna Dopomoha Kyiv” are Chernivtsi People Association “Narodna Dopomoha”, Lviv NGO “Narodna Dopomoha Lviv”, European NGOs which work with homeless.

Organization cooperates with Main Department of women, disabled and veterans of the Kyiv City State Administration, the Ministry of Labor and Social Policy of Ukraine, other local NGOs and service providers for the homeless and socially-excluded groups.

### **Contacts**

#### **Kyiv City Public Organization “Narodna Dopomoha Kyiv”**

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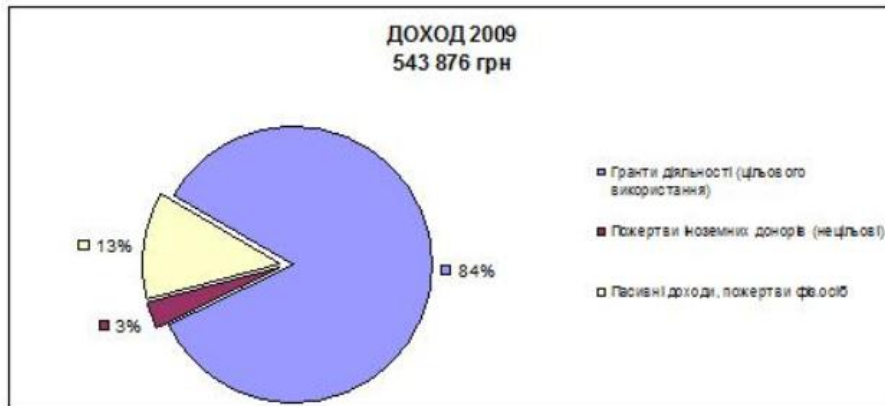
Email: [kyiv@nardop.org.ua](mailto:kyiv@nardop.org.ua)

### **Bank Requisites**

Account №26008021666551

Kyiv City Branch AKB Ukrsoctbank, MFO 322012, code 33829843

## FINANCES



**Income 2009**  
84% - project grants  
(purpose-oriented)  
3% - donations  
13% - passive income



**Outcome 2009**  
68% - social work with the poor, homeless, disabled  
9% - organization of experience exchange in Ukraine, trainings of social workers  
15% - coordination, controlling, audit

5% - administrative expenses  
3% - maintenance & repairs

# PHOTOFACTS

