

Public Association
NARODNA DOPOMOHA
(People's Aid)
Chernivtsi

Annual Report

2009

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INTRODUCTION

We help the most vulnerable individuals to enrich Ukrainian society with Democracy and Hope

The grass-root NGO "Narodna Dopomoha" (People's Aid) started its activities in Chernivtsi in the field of provision of social services to socially vulnerable people in 1993.

Our objectives are:

- To protect the rights of the socially excluded people of Ukraine.
- To fight for social inclusion and enhance social integration of the marginalised groups.
- To promote building of a strong civil society as an important element of a democratic society.

In 2009, Narodna Dopomoha was celebrating its 15th anniversary. With only 18 years of independence of Ukraine, this is quite a big figure that shows continued commitment to values of democracy, protection of rights of the most vulnerable groups, equality and solidarity. Today, Narodna Dopomoha is active not only on the local, but also the national level in Ukraine, being in the vanguard of work with the homeless and poor people.

During 2009, we created the all-Ukrainian Coalition of NGOs "Narodna Dopomoha" including the local partner organizations from Kyiv, Lviv and Chernivtsi. The Coalition is implementing the new project on vocational integration of the homeless and risk-groups in Ukraine (please find more information below).

In addition, in 2009, Narodna Dopomoha held a massive information campaign to inform the citizens of Chernivtsi about its services, guided by the slogan "We help". As a result, we faced increased number of applications from people and the local community.

ACTIVITIES DESCRIPTION 2009:

Homeless Re-socialization Center

This activity has begun in 2003, being in the vanguard of social work with the homeless in Ukraine then. It still continues to be so in 2009, providing support and reintegration services for the homeless people and at-risk groups, and protecting their rights to food, shelter, healthcare and for a normal life.

The target group of the activity is homeless people over 18, who currently live in the city of Chernivtsi. The purpose of the facility is to return homeless individuals to normal life through provision of social, healthcare, information and other reintegration services.

During 12 months of 2008 the Center for homeless serviced 149 homeless people, of which 38 women, 10 elderly persons, 6 disabled persons, 3 released from prison. Overnight services and food were provided to 113 persons. 22 homeless people have got employment while staying at the Centre. In 2009 the Centre's services were financially supported by the Chernivtsi City Council, which is about 78% of the necessary costs. The Centre also collects warm clothes from the local citizens of Chernivtsi, further distributed to the poor and homeless people.

Center of Registration of the homeless citizens

This facility has worked since 2006, and is the first NGO facility to deal with registration of homeless people & renewal of their documents in Ukraine. Before opening Registration Centre, legal consultation in registration and assistance in the renewal of documents was part of the Re-socialization Center of Narodna Dopomoha.

In 2009, the Registration Center registered 133 persons as homeless, and provided the Center's address for registration of 124 persons. The identity documents were renewed for 25 persons. The 133 persons of the Center's clients in 2009 are either the homeless or the risk-groups, with the majority (65 people) are rough sleepers, found by street patrol of Narodna Dopomoha.

In 2009, the work of Registration Center was partly financed by the Chernivtsi City Council, as well as from private contributions.

Meals-on-Wheels and Street Work

The street work is a social patrolling activity, accompanied by distribution of free meals for the homeless who live on the city streets. During social patrolling the homeless receive information and advice to address the complex situation of homelessness and referred to the relevant social institutions. Any poor and homeless person can get meals during Meals-on-Wheels. The only condition for receiving meals is being sober & non-aggressive. Street social workers inform homeless people about services of the Re-socialization & Registration Centers of Narodna Dopomoha, and distribute materials on healthy lifestyle and alcohol addiction.

In 2009, 1202 portions of hot meals were distributed among the rough sleepers. The street social patrol was conducted twice a week, on Tuesdays and Fridays, all year round. During the cold times, it was conducted every day.

The activity was financed with support of the Chernivtsi City Council and private donations of individuals.

HELP TO HELP: integration of socially vulnerable groups through implementation of innovative European models

The project was implemented by "Narodna Dopomoha" during April 2009 – March 2010 with financial support of Chernivtsi City Council as one of the winners of annual city competition of social project in 2009. The amount of financial support from the City was approved as 17 300 UAH, of which the sum of 11290 UAH was received in 2009.

The idea of the project appeared after visiting the Danish Kofoed's School and learning their socio-pedagogic approach, which is innovative in Ukraine. Therefore, with the methodological support of the Kofoed's School, this project idea started.

The project aim is the finding of the most vulnerable groups of people (homeless, risk groups, long-term unemployed) through the vocational and training activation, using the principle "help to help".

The concept of the project is to inoculate the basic labor skills and to train social skills to people who are not competitive at the open labor market because homelessness, learning difficulties and other reasons that prevent their integration to society.

Overall, during the project implementation (April - December 2009) 148 persons got project services. 67 persons were benefited by services of labor therapy (cleaning premises and territory, cutting bushes, etc), 16 persons got social and educational services (practical cooking course, total - 139 classes), 65 persons attended training courses on following topics: "Preventing homelessness (legal aspects)", "Where I can apply in a situation of homelessness threat", "Principles of healthy eating and how to save money", "Hygiene", "How to find work".

The area of Re-socialization Center for the homeless was cleaned by homeless people and people from risk groups (collecting leaves and debris, whitewashing of the sidewalk, cut dry wood, etc.). In addition to cleaning works, the training on bushes cutting was organized and relevant tools were purchased.

As one of the project results, the informational leaflet was published and spread between stakeholders.

In general, the new activity of using the principle of "help to self-help" was a success, and will be continuing in 2010, with the support of the Danish Kofoed's School and the City of Chernivtsi.

Vocational integration: innovative ways of the social inclusion of the homeless in Ukraine

This project has started in October 2009 and will continue till May 2011, implemented by Narodna Dopomoha, in partnership with NGO Volkshilfe Austria, financed by the Federal Ministry of Social Affairs and Consumer Protection of Austria. The project target group is homeless and at-risk groups of three selected cities: Chernivtsi, Lviv and Kyiv.

The project overall objective is enhancing innovative methods for social inclusion of homeless in Ukraine by means of the vocational integration.

The project specific objectives presupposes the improvement of knowledge of representatives of governmental and non-governmental organisations of Ukraine in regard to the Austrian experiences in the

field of the social inclusion with focus on homeless, including at-risk groups, and in particular by means of the vocational integration; development and implementing of pilot programs of vocational integration of homeless for the NGOs in the three selected cities (Chernivtsi, Lviv, Kyiv) with support of Austrian experts. The project activities include the organization of two study visits of key project participants to Austria (Vienna) to acknowledge with system of social protection in Austria, vocational integration of homeless, the role of employment offices and other institutions and with best practices of the vocational integration of homeless and other socially excluded groups (SEE, training centres etc.); the organization of international conference "Vocational integration: Innovative ways of the social inclusion of the homeless in Ukraine" for representatives of governmental and non-governmental social organizations of Ukraine; Publication of the results of the conference; organization two workshops in selected cities with participation of Austrian experts to support the Ukrainian participants in the development program of social and professional integration of homeless people in Ukraine, practical measures for implementation / adaptation of vocational integration programs on the base of NGOs in Kyiv, Lviv and Chernivtsi.

It is expected, project results will be following:

- Project participants will give experience in sphere of vocational integration of socially excluded groups, necessary for following practical implementation programmes of vocational integration in Ukrainian realities;
- Relevant programs will be designed and practically implemented on the base of social – economical workshops in the three selected cities (Chernivtsi, Lviv, Kyiv).

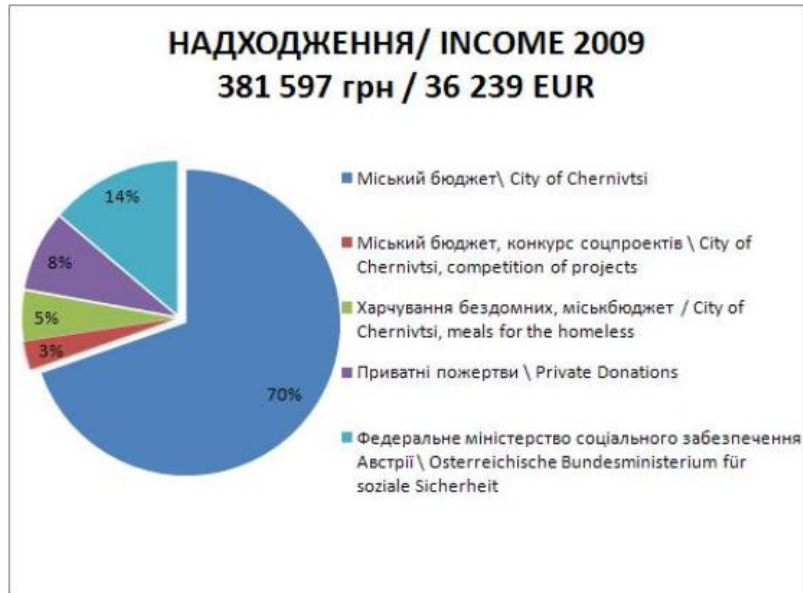
Mobile service of transportation of people with disabilities "Social Taxi"

In 2009 organization completed the project "Socio-economic enterprise for people with disabilities", supported by the NGO Volkshilfe Austria and financed by the Federal Ministry of Social Welfare and Consumer Protection of Austria. The project goal was to enhance professional integration and mobility of disabled people, creating a social-economic enterprise offering transport services for disabled in Chernivtsi and Lviv. The project target group included persons with disabilities using wheelchairs, crutches or walkers, who have no own vehicle and require the services of transportation. During project duration, the service transported 944 people with disabilities, including 687 women. Six working places for disabled were created as dispatchers of the Social Taxi.

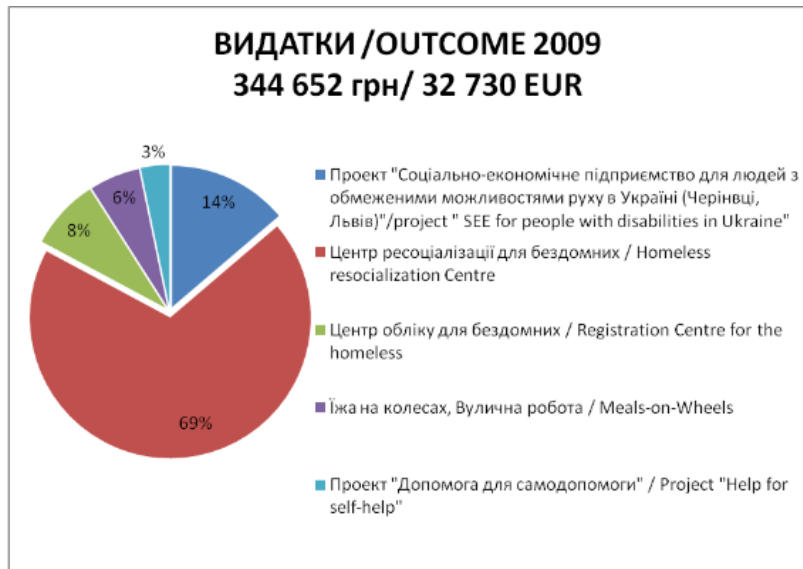
In 2010, the organization looks for possibility to continue this activity and searches for funding to purchase the vehicle for continuation of transportation service work.

FINANCES

Income in 2009



Expenditures in 2009:



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www.nardop.org.ua

www.homeless.net.ua

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<http://twitter/ndukraine>

Bank Requisites

Chernivtsi Branch Privatbank

Account UAH 26002051600408

Account EUR 26002051604181

Account USD 26000051606501

MFO 356282,

ID 22838028

PHOTOFACTS

Курси кулінарні «Повар з нуля»

Протягом безкоштовних курсів, де Ви отримаєте знання з теорії та практики кулінарії, навчитесь вибирати якісні продукти, погукати достатню кількість продуктів для себе та родичів за принципом «чисто та легко».

Далі Ви проведете повар в 4 кілогради з 45-річним стажом роботи. Програма навчання триває 3 місяці.

Графік занять на курсах кулінарні – вранці (9:00-10:00). Час занять уточнювати. Запис за тел. 70862.




- Курси кулінарії
- Обід та вечеря
- Відновлення документів

Протягом чого Центру ресоціалізації для бездомних

понеділок - з 16:00 до 18:00
 вівторок - з 16:00 до 18:00
 середа - з 16:00 до 18:00
 четвер - з 16:00 до 18:00

Протягом чого Центру збору бездомних

понеділок та вівторок з 9:00 до 13:00



Ми допомаємо найбільш вразливим вразливим людям цієї



